

How to Refer Burn Patients using Telemedicine

This is a simple guide to making a referral to a specialised burn service using our approved telemedicine referral system (<https://nwww.mdsas.nhs.uk/burns/>). You do not require a log-in or any special software to do this, apart from downloading the Secure Image Data (SID) App from the App store appropriate for your smart phone or tablet in order to send images. Further guidance can be found via: <https://www.youtube.com/watch?v=xJ8AETLI-PI>

SPECIALISED BURNS SERVICES

The Welsh Burns Centre & Paediatric Unit

Morrison Hospital, Swansea

Tel: 01792 703 802

Switch: 01792 702222

8:00-17:00: Burns Consultant of the day
17:00-08:00: Burns Consultant on call

(Telemedicine currently not available)

SWUK Paediatric Burns Centre

Bristol Royal Hospital for Children

Switch: 0117 923 0000

Bristol Burns Unit

Southmead Hospital

Switch: 0117 950 5050

Salisbury Burns Unit

Salisbury District Hospital

Tel: 01722 345 507

Switch: 01722 336262

(Telemedicine currently
not available)

Plymouth Burns Facility

Derriford Hospital, Plymouth

Tel: 01752 792274

Switch: 01752 202082

<p>STEP 1</p> <p>ASSESS AND CLEAN THE WOUND</p>	<p><u>History</u> Allergies Medications Past medical history Last meal (time) Events/Environment related to injury Tetanus status</p>	<p><u>Wound</u> Analgesia Inspect wound First aid: cool running water for at least 20 minutes, keeping the patient warm. Deroof all blisters and clean the wounds with chlorhexidine Use cling film as a temporary covering</p>
<p>STEP 2</p> <p>PHOTOGRAPH (eg, Injury, assessment sheet, consent form)</p>	<p><u>Burn Injury</u> Date & Time Cause Affected areas Size Depth First Aid Measure Other injuries</p>	<p><u>Psychosocial</u> Social Concerns Safeguarding concerns Psychiatric history Substance misuse history Next of kin</p>
<p>STEP 3</p> <p>REFERRAL DISCUSSION</p>	<ul style="list-style-type: none"> ✓ Download the Secure Image Data (SID) App from the App store or Android Store to take photos using a smart phone or tablet (http://sid.mdsas.com/) ✓ Open webpage: https://nwww.mdsas.nhs.uk/burns/ and follow on screen instructions. ✓ Scan the QR code from the computer using the SID App on your phone. ✓ Follow the simple instructions to upload photos. ✓ Click to send referral and photo ✓ Contact relevant burn service by phone to inform them that a telemedicine referral has been submitted. ✓ The burn service will review the referral and call you back with their decision. <p>NB: Not all the SWUK ODN Burn services have the telemedicine system set up. Please call the burn service as usual to make your referral.</p>	

